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Cover Photo: John Wrobel  
Layout/Design: Lucky D’Ascanio  
Editing: Amy Lamontagne, Shari Kraljic  
Printing: Franklin Printing  
Other photos: Fred Field, Gail Osgood, Falmouth Town Staff
Letter of Transmittal

Nathan Poore,
Town Manager

To the Honorable Town Council and Citizens of Falmouth,

I am pleased to submit the 2011 Annual Report for the Town of Falmouth. This report offers a description of the activities within various departments and service areas of our organization. The functions and service of our Town government is only possible with the tremendous effort of our committed volunteers, elected officials and dedicated employees. I hope you find the information in this report interesting and encourage anyone with questions or suggestions to contact us.

Town report publications have changed greatly in recent years and will continue to change as we increase our reliance on electronic communication. The past practice of publishing the Annual Report nearly one year from the close of the prior fiscal will change in the future. In 2013, we will publish the Annual Report in conjunction with the Town’s audit, also known as the Comprehensive Annual Financial Report (CAFR) in January 2014. The Annual Report will include information from an 18-month period during this transition. We believe that the information in the CAFR along with information typically found in the Annual Report, combined with more appropriate timing, will improve the value of an Annual Report.

We are reducing the size of the Annual Report this year with hope that readers will rely more on the variety of information provided on the Town’s website. In keeping with this format, I will only discuss a few of our most significant efforts involving planning and visioning projects.

**Plummer-Motz and Lunt School Redevelopment Project** – After the voters rejected a proposal to redevelop the vacated elementary schools, the Town Council worked very hard to reach consensus on the next step for this property. They ultimately developed a process to solicit competitive proposals to privately redevelop the property but with options for public facilities. The Town Council received three very impressive proposals and after careful consideration, entered into an agreement with OceanView to redevelop the property. Their proposal included an offer of more than $3 million to purchase the property and a commitment to invest approximately $25 million in their retirement community and accessary construction over the next several years. The new investment will generate many jobs and new taxable real estate. The Town Council and OceanView will continue to work on final design options in 2012. In the event that a master plan includes consideration for public facilities/services with substantial public funding, voters will be asked for approval at a referendum election.

**Route 1 Planning** - The Community Development Committee (CDC) developed a set of key Route 1 zoning concepts for Town Council review. The concepts are aimed at encouraging building closer to the street, maximizing density options, and locating parking to the rear and side of new
buildings. The Town Council also agreed to initiate the development of an infrastructure plan for Route 1. This will coordinate all investments in the right-of-way in the most cost-effective manner that will be in synergy with proposed zoning amendments.

**Comprehensive Plan Update** - The Long Range Planning Advisory Committee (LPAC+) continued its work to update the 2000 Comprehensive Plan. With help from a consultant, the committee conducted a survey in the spring of 2011. This was a statistically-valid on-line and paper survey that reached out to all households and businesses on a wide variety of topics. More than 1,000 responses were received, resulting in more than 700 pages of survey data. Respondents suggested that there is a high degree of satisfaction by them with the Town and that the Town continue to prudently manage taxes and spending for infrastructure and schools, and consider economic growth while preserving many important characteristics of the community. This will be a very important policy document that will help direct future decisions with regard to many aspects of our organization.

**Economic Development Efforts** - The Town Council created a new committee: the Falmouth Economic Improvement Committee (FEIC). This committee has been very busy with several initiatives. The single most important task has been to ensure our local economy will be strong and sustainable.

In 2011, another new entity tackling economic development was formed: the Greater Portland Economic Development Corporation (GPEDC). The GPEDC serves as the region’s “go-to” business retention and attraction organization. The GPEDC is a private-public non-profit organization which includes business representation, the Portland Regional Chamber, the Greater Portland Alliance of Colleges and Universities and six communities including Cape Elizabeth, Falmouth, Portland, Scarborough, South Portland and Westbrook. One of the immediate tasks of the GPEDC was to begin meeting with key businesses in the area.

The Town of Falmouth utilizes a very extensive website to provide information on all of the projects listed in this transmittal letter and in the rest of this Annual Report. We encourage everyone to use the Town’s website for information and contact us with any questions.

If you have never been involved with our organization or used to volunteer in some way, please consider how you can contribute to our wonderful community. The level of volunteerism varies and can include the very important right and responsibility to vote at elections or you could choose to join a board or committee or consider a candidacy to be an elected official. We rely heavily on volunteer contributions and hope you will join us at a level which is convenient for you.

I look forward to working with everyone during the next year and thank all volunteers and staff for ensuring Falmouth is a great place to visit, live and conduct business.

Sincerely,

Nathan A. Poore, Town Manager
Town Council 2011-12

Town Meetings

Town Council
Workshop: 7:00 pm
2nd Monday of the month
Meeting: 7:00 pm
4th Monday of the month

Board of Zoning Appeals
6:30 pm
4th Tuesday of the month

Conservation Commission
7:30 pm
1st Monday of the month

Falmouth Economic Improvement Committee
4:00 pm
1st and 3rd Wednesday of the month

Harbor Waterfront Committee
Call for Schedule

Long Range Planning Advisory Committee
7:00 pm
2nd and 4th Thursday of the month

Parks and Community Programs Advisory Committee
4:00 pm
3rd Tuesday of the month

Planning Board
6:30 pm
1st Tuesday of the month

Recycling and Energy Advisory Committee
Call for Schedule

School Board
7:00 pm
1st and 3rd Mondays of the month

Most meetings are held at the Town Hall, 271 Falmouth Rd. The time and date of these meetings are subject to change. Contact the Clerk’s Office at 781-5253 for confirmation of dates, times, and locations or visit www.town.falmouth.me.us
### Boards and Committees

**APPOINTED**

**ASSESSMENT REVIEW & SEWER APPEALS**
- Lois Lengyel
- Michael O’Connor
- Tim O’Donovan
- *Richard Olson
- Mark Porada

**BOARD OF ZONING APPEALS**
- Willie Audet
- Jonathan Berry
- Stan Given
- Rudy Israel
- Dennis Keeler
- *Fred Jay Meyer
- Donald Russell

**BOARD OF VOTER REGISTRATION APPEALS**
- Jonathan Brautigam
- Sandra Davis
- Pamela Fenrich - Alternate
- William Gardiner - Alternate
- *Bill Merten

**CONSERVATION COMMISSION**
- Sarah Boudreau
- Stephen Decrosta
- *Mel Dickenson
- Susan Gilpin
- Jerry Goodall
- Colin Jones
- Nancy Lightbody

**ECONOMIC IMPROVEMENT COMMITTEE**
- Ann Armstrong
- Phil Bixby
- David Libby
- Bill Lunt
- Mike Skillin
- Anne Theriault
- Jim Thibodeau

**FALMOUTH TRAILS ADVISORY COMMITTEE**
- Kevin Browne
- Savas Gunduz
- Caleb Hemphill
- Stephen Hendry
- Michael Loncoski
- *Fred Masciangelo
- David Snow

**HARBOR/WATERFRONT COMMITTEE**
- Richard Craven
- Paul Dobbins
- *Richie Garrett
- Jay Hallett
- Manny Kourinos
- Bill Oliver
- Peter Thornton

**HUMAN SERVICES COMMITTEE**
- Diane Moore
- *Jane Sudds

**LONG RANGE PLANNING ADVISORY COMMITTEE**
- Paul Bergkamp
- Becca Casey
- Norman "Bud" French
- Kurt Klebe
- Sandra Lipsey
- *Sam Rudman
- Jim Thibodeau
- Stephen Hendry
- Claudia King
- Julie Motherwell
- Rachel Reed
- Stephen Walker

**OPEN SPACE IMPLEMENTATION SUB-COMMITTEE**
- John Adelman
- *Mel Dickenson
- Dave Gagnon
- Caleb Hamphill
- Ellen Klain
- Bob Shafto

**PARKS & COMMUNITY PROGRAMS ADVISORY COMMITTEE**
- Judy Currier
- Janet Lane Dye
- *Karen Jones
- Pat Kirby
- Marylou Murphy
- Dominic Scette-Ducati
- Bonnie Troubh

**PLANNING BOARD**
- Walter Arsenault
- William Benzing
- Becca Casey
- Jay Chace
- *Bill Lunt
- Bernard Pender
- Kermit Stanley

**RECYCLING AND ENERGY ADVISORY COMMITTEE**
- Clifford Gilpin
- Jeffrey Gramlich
- John Haley
- Claudia King
- Michelle Lamb
- Jason Ronco
- Jed Wright

**SHELLFISH CONSERVATION COMMITTEE**
- Donna Cheney
- Stephen Decrosta
- Richard Garrett
- Wing Goodale
- David Skillin

**FALMOUTH MEMORIAL LIBRARY BOARD OF DIRECTORS**
- Allison Bishop
- India Broyles
- Rebecca Carrier
- Rob Donovan
- Brad Gilbert
- Peter Goffin
- Sean Joyce
- Amy Kuhn
- Karen Phillips
- *Julie Rabinowitz
- David Segre
- Anne Shutz

**VETERANS MEMORIAL COMMITTEE**
- Art Fredericksen
- Carol Kaufman
- Diane Moore
- Ted Vail
- Betsy Jo Whitcomb

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* DENOTES CHAIR

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**as of June 2012**
The office of the Town Clerk was first established in 1639 when the Massachusetts General Court required that each town have a clerk to record births and deaths, ownership of houses and land.

Responsibilities of the Clerk’s Department include:
- Registration of motor vehicles, ATVs, snowmobiles, and boats
- Personal and real estate property tax collection
- Issuance of hunting and fishing licenses
- Issuance of dog licenses
- Vital Records Retention
- Election Administration
- Voter registration and maintenance of the voting list
- Custodian for all official town records
- Administration of the general assistance program
- Notary services
- Updating ordinances
- Tax Collection

Elections Require the Work of Many Volunteers – THANK YOU!

We would like to recognize and thank all the citizens who took time out of their busy lives to serve as election officials. The success of our elections relies upon the dedication and work of our election workers.


Interesting Facts in 2011:

729 dogs were registered, 40 marriage licenses were issued, 77 births and 120 deaths occurred.

For more information about the Town Clerk’s Department, please visit our website:
http://www.town.falmouth.me.us/Pages/FalmouthME_Clerk/index
Finance

The Finance Department is responsible for:

- Recording and managing all financial transactions, revenue, and disbursements of the Town, which include processing accounts payable and payrolls, managing cash and investments.
- Performing all accounting functions for the Town, including preparation of the Town’s annual financial reports, audit management and day-to-day internal account oversight.
- Administering the Town’s purchasing, budgeting and insurance programs.
- Administering the Town’s debt service program, including bond issues, credit ratings and debt service payments.

Fund Balance

The key indicator of the Town's financial condition is the size of its unassigned fund balance. Falmouth's unassigned general fund balance (not including those in reserves) as of June 30, 2011, was $10,527,744 or a healthy 26.6% of total general fund expenditures. This represents a $355,521 increase from last year’s comparable method of measurement.

The increase was caused primarily by better than expected property tax collections ($326K); State Revenue Sharing ($69K); Excise tax Collections ($67K); savings from departmental spending below budget $(120K) offset by $(230)K of net school operating expenditures over budget.

The Town's continuing solid financial condition is the result of prudent budgeting and monitoring of expenditures, along with actual revenues exceeding the estimated amounts. The ending fund balance provides the Town with adequate coverage for various liabilities, accounts receivable, and unforeseen expenses or shortfalls in revenues.

The fund balance should not be understood, however, as cash on hand or a pure "surplus". There are a number of encumbrances against the fund balance, such as reserves for receivables (unpaid taxes), transfers to operating accounts authorized by the Town Council to reduce tax requirements, and a recommended minimum cash reserve to cover potential emergencies.

Tax Rate

The property tax rate for fiscal year 2010-11 is $12.35 per thousand dollars of valuation, the same rate as 2009-10. The components of this tax rate are Town--$3.04, School--$8.77 and County--$0.54. Like other municipalities, Falmouth continues to rely heavily on property taxes for the support of municipal services. For the fiscal year ending June 30, 2011, property taxes accounted for 70% of total general fund revenues.

The Town’s tax collection rate remained high during 2010-11. Collected taxes for the fiscal year ending June 30, 2011, were 97.7% of the Town's total tax commitment. This continued high collection rate reflects the ongoing relative strength of the local economy.

Debt Service & Investment in Education

As an investment in education, during fiscal year 2010-11, new general obligation bonds in the total amount of $37,735,000 were issued to finance the construction of a new elementary school. The Town also refinanced $9,135,000 of bonds that had been issued in 2000 for high school construction. In addition to the amounts listed below, the Town also has $2 million in authorized but unissued debt relating to the open space land acquisition bond approved by Falmouth voters in a November 2007 referendum.
Debt Service & Investment in Education, cont.

As of June 30, 2011, the Town’s total general obligation bonded indebtedness is $51,988,500. As of June 30, 2011, Falmouth’s gross (before state school aid debt subsidy) debt/valuation ratio was 2.44% when compared to the State Valuation as of June 30, 2011. Including the state subsidy, the ratio is approximately 0.51%. A 7.5% debt/valuation ratio for each the municipality and wastewater enterprise and 10.0% debt/valuation ration for the schools is the maximum debt burden that is allowed by the State of Maine. The total outstanding sewer revenue bond debt is $5,184,000.

Credit Rating

As part of the Town’s borrowing process, the Town has its credit rating reviewed periodically by the two major credit rating agencies, Standard & Poor’s and Moody’s Investors Service. We are pleased to report that for our 2011 Bond Issue the Town’s high credit ratings are “AA+” from Standard & Poor’s and “Aa1” from Moody’s Investors Service.

Awards and Recognition

For the nineteenth consecutive year, the Town has submitted its financial report to Government Finance Officers Association. We expect to receive the prestigious Certificate of Achievement for Excellence in Financial Reporting soon. This national award signifies a town’s financial report conforms to the highest standards of government accounting. Falmouth is one of only twelve municipalities in the State of Maine to attain this distinction. This report is available at Town Hall and on the Town’s website, www.town.falmouth.me.us.

In summary, the figures above show that the Town remains in solid financial condition, especially relative to state and national trends. In addition to these activities, the Finance Department staff handles numerous inquiries from citizens, employees and vendors. We strive to maintain an attitude of friendly service to the citizens despite the high volume of activity in this department. Special thanks go to the Finance Department staff for their hard work and dedication throughout the year.

Other Town Financial Information

Other pertinent Town financial information and reports, such as policies and budgets, can be found on www.town.falmouth.me.us under Finance in the Departments section of the website.

2010-2011 TAX RATES

* Town property tax rate reflects the “overlay”.

<table>
<thead>
<tr>
<th></th>
<th>Town</th>
<th>School</th>
<th>County</th>
<th>TOTAL</th>
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<tbody>
<tr>
<td>Property Tax Rate</td>
<td>$3.04</td>
<td>$8.77</td>
<td>$0.54</td>
<td>$12.35</td>
</tr>
<tr>
<td>Increase (decrease) from 2009-10</td>
<td>.04</td>
<td>(.04)</td>
<td>(.00)</td>
<td>(.00)</td>
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<tr>
<td>% Increase (decrease) from 2009-10</td>
<td>1.3%</td>
<td>(0.5)%</td>
<td>(0.0)%</td>
<td>(0.0)%</td>
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## Real Estate Taxes

### 2006 Liens Receivable

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<thead>
<tr>
<th>Property Details</th>
<th>Tax Details</th>
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<tbody>
<tr>
<td>James L Haskell</td>
<td>5/5 Sunset Rd 317.47</td>
</tr>
<tr>
<td>Don Small</td>
<td>2 Sunset Rd 326.69</td>
</tr>
<tr>
<td>Douglas &amp; Sandra Tinsman</td>
<td>Longwoods Rd 448.38</td>
</tr>
<tr>
<td>Jennifer Tinsman</td>
<td>Longwoods Rd 812.45</td>
</tr>
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### 2007 Liens Receivable

<table>
<thead>
<tr>
<th>Property Details</th>
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</thead>
<tbody>
<tr>
<td>Colleen &amp; Sara Hutchinson</td>
<td>Longwoods Rd 128.45</td>
</tr>
<tr>
<td>James L Haskell</td>
<td>Sunset Rd 328.58</td>
</tr>
<tr>
<td>Douglas &amp; Sandra Tinsman</td>
<td>Longwoods Rd 793.69</td>
</tr>
<tr>
<td>Jennifer Tinsman</td>
<td>Longwoods Rd 828.21</td>
</tr>
<tr>
<td>Richard Tyzzer</td>
<td>1 Falls Rd 1,667.09</td>
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### 2008 Liens Receivable

<table>
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<tr>
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<tbody>
<tr>
<td>James L Haskell</td>
<td>Sunset Rd 355.90</td>
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<tr>
<td>Colleen &amp; Sara Hutchinson</td>
<td>Longwoods Rd 115.92</td>
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<tr>
<td>Colleen &amp; Sara Hutchinson</td>
<td>68 Longwoods Rd 2,147.83</td>
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<tr>
<td>Douglas &amp; Sandra Tinsman</td>
<td>Longwoods Rd 870.15</td>
</tr>
<tr>
<td>Jennifer Tinsman</td>
<td>Longwoods Rd 899.15</td>
</tr>
<tr>
<td>Richard Tyzzer</td>
<td>1 Falls Rd 2,083.07</td>
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</table>

### 2009 Liens Receivable

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<thead>
<tr>
<th>Property Details</th>
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<tbody>
<tr>
<td>Falmouth ForeSide Village LLC</td>
<td>US Route 1 705.19</td>
</tr>
<tr>
<td>Lisa &amp; Steven Feigleson</td>
<td>3 Marston St 2,705.06</td>
</tr>
<tr>
<td>James L Haskell</td>
<td>Sunset Rd 349.31</td>
</tr>
<tr>
<td>Colleen &amp; Sara Hutchinson</td>
<td>Longwoods Rd 114.51</td>
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<tr>
<td>Colleen &amp; Sara Hutchinson</td>
<td>68 Longwoods Rd 2,102.58</td>
</tr>
<tr>
<td>Sally Mitchell</td>
<td>96 Leighton Rd 2,371.00</td>
</tr>
<tr>
<td>T&amp;N Vermogensverwaltungs GmbH</td>
<td>221 Falmouth Rd 6,330.08</td>
</tr>
<tr>
<td>Douglas &amp; Sandra Tinsman</td>
<td>Longwoods Rd 852.45</td>
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<tr>
<td>Jennifer Tinsman</td>
<td>Longwoods Rd 880.84</td>
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<tr>
<td>Tyzzer &amp; Richard E</td>
<td>1 Falls Rd 2,766.94</td>
</tr>
<tr>
<td>Katherine &amp; Stephen Vasapoli</td>
<td>Route 302 172.57</td>
</tr>
<tr>
<td>Zorn Manfred</td>
<td>2 Ripken Wy 4,515.11</td>
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## Personal Property Taxes

### 2006 Taxes Receivable

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<tbody>
<tr>
<td>Duane Ford - ForeSide Appr. Co.</td>
<td>410 Middle Rd 28.80</td>
</tr>
<tr>
<td>Janice Couture - L' Esthetique</td>
<td>4 Kelley Rd 63.36</td>
</tr>
<tr>
<td>Sally Barrows - Galeiry</td>
<td>240 US Route 1 100.80</td>
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</tbody>
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### 2007 Taxes Receivable

<table>
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</thead>
<tbody>
<tr>
<td>Duane Ford - ForeSide Appr. Co.</td>
<td>410 Middle Rd 26.28</td>
</tr>
<tr>
<td>Scott &amp; Shirley Fox/Boathouse</td>
<td>215 ForeSide Rd 27.74</td>
</tr>
<tr>
<td>Janice Couture - L' Esthetique</td>
<td>4 Kelley Rd 78.84</td>
</tr>
<tr>
<td>Sally Barrows - Galeiry</td>
<td>240 US Route 1 97.82</td>
</tr>
<tr>
<td>John Moody - Curves</td>
<td>240 US Route 1 169.36</td>
</tr>
<tr>
<td>L W Grubb Excavating</td>
<td>94 Ledgewood Dr 233.60</td>
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### 2008 Taxes Receivable

<table>
<thead>
<tr>
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<th>Tax Details</th>
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</thead>
<tbody>
<tr>
<td>Andrea n Ferrante</td>
<td>100 Gray Rd 13.42</td>
</tr>
<tr>
<td>Sprint United MGMT Co.</td>
<td>361 Gray Rd 21.00</td>
</tr>
<tr>
<td>Duane Ford - ForeSide Appr. Co.</td>
<td>410 Middle Rd 19.76</td>
</tr>
<tr>
<td>Scott &amp; Shirley Fox/Boathouse</td>
<td>215 ForeSide Rd 23.47</td>
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<tr>
<td>City Dance</td>
<td>196 US Route 1 49.40</td>
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<tr>
<td>Real Estate Exchange</td>
<td>240 US Route 1 29.64</td>
</tr>
<tr>
<td>Janice Couture - L' Esthetique</td>
<td>4 Kelley Rd 66.69</td>
</tr>
<tr>
<td>Sally Barrows - Galeiry</td>
<td>240 US Route 1 79.04</td>
</tr>
<tr>
<td>The Turf Doctor LLC</td>
<td>46 Gray Rd 79.04</td>
</tr>
<tr>
<td>John Moody - Curves</td>
<td>240 US Route 1 133.38</td>
</tr>
<tr>
<td>Louis Grubb/L W Grubb Exc.</td>
<td>94 Ledgewood Dr 222.30</td>
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</tbody>
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### 2009 Taxes Receivable

<table>
<thead>
<tr>
<th>Property Details</th>
<th>Tax Details</th>
</tr>
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<tbody>
<tr>
<td>Sports Turf International</td>
<td>7 Trillium Ln 11.12</td>
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<tr>
<td>Real Estate Exchange</td>
<td>55 Longwoods Rd 12.35</td>
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<tr>
<td>Sprint United MGMT Co.</td>
<td>Radio Shack 17.29</td>
</tr>
<tr>
<td>Amy's Dog Grooming</td>
<td>361 Gray Rd 21.00</td>
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<td>Campbell Clinical Services</td>
<td>170 US Route 1 21.00</td>
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<td>General Store for Pets LLC</td>
<td>251 US Route 1 22.23</td>
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<tr>
<td>Duane Ford - ForeSide Appr. Co.</td>
<td>410 Middle Rd 24.70</td>
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<td>Scott &amp; Shirley Fox/Boathouse</td>
<td>215 ForeSide Rd 29.64</td>
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<tr>
<td>Janice Couture - L' Esthetique</td>
<td>4 Kelley Rd 54.34</td>
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<tr>
<td>City Dance</td>
<td>196 US Route 1 55.58</td>
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<tr>
<td>Andrea n Ferrante</td>
<td>100 Gray Rd 61.75</td>
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<tr>
<td>The Turf Doctor LLC</td>
<td>46 Gray Rd 70.40</td>
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<tr>
<td>John Moody - Curves</td>
<td>240 US Route 1 74.10</td>
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<tr>
<td>Sally Barrows/Galeiry</td>
<td>190 US Route 1 85.22</td>
</tr>
<tr>
<td>Louis Grubb/L W Grubb Exc.</td>
<td>94 Ledgewood Dr 247.00</td>
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<tr>
<td>John's Bar &amp; Bistro</td>
<td>204 US Route 1 272.94</td>
</tr>
<tr>
<td>Books etc</td>
<td>240 US Route 1 424.84</td>
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</table>

### 2010 Taxes Receivable

<table>
<thead>
<tr>
<th>Property Details</th>
<th>Tax Details</th>
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</thead>
<tbody>
<tr>
<td>Elizabeth Moss Gallery</td>
<td>251 US Route 1 4.47</td>
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<tr>
<td>Sports Turf International</td>
<td>7 Trillium Ln 14.82</td>
</tr>
<tr>
<td>Ledgewater Pools Inc</td>
<td>223 Woodville Rd 20.73</td>
</tr>
<tr>
<td>Think Web Technology</td>
<td>177 Gray Rd 22.23</td>
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<tr>
<td>Campbell Clinical Services</td>
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<tr>
<td>Amy's Dog Grooming</td>
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<tr>
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</tr>
<tr>
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<td>234 Middle Rd 61.75</td>
</tr>
<tr>
<td>City Dance</td>
<td>196 US Route 1 61.75</td>
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<tr>
<td>Andrea n Ferrante</td>
<td>100 Gray Rd 61.75</td>
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<tr>
<td>Sally Barrows/Galeiry</td>
<td>190 US Route 1 83.98</td>
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<tr>
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<td>204 US Route 1 272.94</td>
</tr>
<tr>
<td>Books etc</td>
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### 2011 Taxes Receivable

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<td>Sports Turf International</td>
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<tr>
<td>Books etc</td>
<td>240 US Route 1 424.84</td>
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**FALMOUTH ANNUAL REPORT 2011**

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**Town of Falmouth—Outstanding Taxes (May 15, 2012)**

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**Jeniffer Tinsman**

**Richard Tyzzer**

**Karen Tinsman**

**T & N Vermogensverwaltungs GmbH**

**Douglas & Sandra Tinsman**
Community Development

The Community Development Department is comprised of two offices, the Planning Office and the Code Office.

Planning Division

Planning Board: The Board held three public hearings for zoning amendments, approved five private way applications and four subdivision applications for a total of 28 new housing units/ lots, and approved 35,000 square feet of new commercial space.

Legislative Activity: Staff assisted the Town Council, Community Development Committee and Economic Improvement Committee in researching and drafting changes in the Zoning and Site Plan Review Ordinance and the Code of Ordinances on temporary signs, water view provisions, net residential area requirements, Route One zoning, property identification signs, roadside stands, accommodation for poultry, and electronic plan submission.

Code Division

Board of Zoning Appeal: The Board heard a total of 53 applications, comprised of 55 Conditional Use Applications, 2 Administrative Appeals and 3 Variance Applications.

Building and Code Activity:

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<td>Building Permits</td>
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<td>216</td>
<td>194</td>
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<td>Other Permits</td>
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<td>N/A</td>
<td>608</td>
<td>466</td>
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<td>671</td>
<td>490</td>
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<td>1</td>
<td>3</td>
<td>1</td>
<td>3</td>
<td>8</td>
<td>18</td>
<td>1</td>
<td>14</td>
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<td>TOTALS</td>
<td>918</td>
<td>702</td>
<td>609</td>
<td>898</td>
<td>702</td>
<td>846</td>
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<td></td>
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</table>

RESIDENTIAL DEVELOPMENT TRENDS: 1996 - 2011

- Approved Single Family Units
- Building Permits Issued (new housing)
- Approved Multiplex Units
Assessing

The Assessor is responsible for the discovery and determination of market value for all real and personal property for the collection of property taxes. These duties and responsibilities are completed annually and must comply with Maine’s property tax laws.

Property values remained stable in 2011. The average residential assessed value was 2% higher than the average selling price. We continue to monitor the market to ensure equitable assessed values.

I would like to thank Administrative Assistant Pamela Given, Data Collection and Revaluation Consultant Diana Calder, and Town Hall Receptionist Shari Kraljic for their dedication, hard work and support during the past year. We hope we have succeeded in treating our taxpayers as customers. Please call or visit our office to review your property’s data and assessed value calculation. Please visit our web pages at http://www.town.falmouth.me.us/Pages/FalmouthME_Assessor/index.

For 2011, there were 5,238 parcels. The breakdown of property types is as follows:
• 4,845 Residential
• 233 Commercial
• 160 Exempt
• 523 businesses paid Personal Property (business equipment) taxes.

Please visit our website for more statistics along with property sales information, tax maps, property record cards, downloadable forms, etc.

From Budget to Tax Bill

<table>
<thead>
<tr>
<th>Portion of Budget funded by Property Tax:</th>
<th>$28,989,262 (FY11/12)</th>
</tr>
</thead>
<tbody>
<tr>
<td>+ = $0.01292 Tax Rate</td>
<td></td>
</tr>
<tr>
<td>Town’s Net Taxable Value:</td>
<td>$2,243,751,000 (4/1/11)</td>
</tr>
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</table>

*$10,000 Homestead Exemption X $0.01292 Tax Rate = $129.20 annual property tax relief.

PROPERTY TAX RELIEF

The Maine Residents Property Tax & Rent Refund “Circuit Breaker” program is administered by the State. Eligible Maine residents can receive a partial refund of property taxes and/or rent paid on their primary residence. File online at http://www.maine.gov/revenue (click on Tax Relief) or call 207-626-8475 weekdays 8am to 5pm).

Please visit our website at www.town.falmouth.me.us/Pages/FalmouthME_Assessor/index or contact the Assessing Office for information about Veteran, Homestead & Blind Exemptions, Tree Growth, Open Space & Farmland Classifications, and Charitable & Benevolent Institutions.
Fire–EMS Annual Report

“Great People Serving a Great Town”

The Fire-EMS Department provides fire and emergency medical services to the citizens of Falmouth. Operating from three fire stations, the mostly volunteer department is active in the community with a variety of programming and public education initiatives.

Office Organization and Staffing

Falmouth Fire-EMS is a combination department comprised of three full-time employees, 15 part-time per-diem employees, and 100 volunteer, paid on call, members. The department is led by Chief Howard Rice, Jr., who has served as the town’s fire chief since September 2007. Working with Chief Rice in the Administrative Office is Denise Gibson who was hired in December 2010 and performs critical tasks such as department payroll, scheduling, accounts payable, and incident reporting in addition to staffing the backup ambulance and fire apparatus for daytime emergencies.

Falmouth Fire-EMS is covered 24-hours per day, 7 days a week with a Per-Diem Firefighter/Paramedic who staffs an ambulance at Central Station and, along with volunteer members, responds to all medical and fire emergencies throughout town. The ambulance is equipped with firefighting tools including breathing apparatus and hand tools, as well as air monitoring equipment, allowing the crew to work with responding volunteer firefighters who arrive on the fire apparatus. Daily, there is at least one volunteer EMT on duty at Central with the Per Diem Firefighter / Paramedic. In addition to responding to an average of four emergency calls per day, the Per-Diem FF/Medic maintains equipment, completes reports, and performs various fire prevention tasks.

Volunteer membership in Falmouth continues to remain at the highest levels. Over 100 dedicated people currently volunteer to respond to emergencies, train, and perform fire prevention functions in Falmouth. Assisting the Headquarters Staff with crew management are two volunteer Deputy Chiefs, Jay Hallett and Tom Martelle. The Deputy Chiefs work with the Station Captains and Company Lieutenants to manage and lead the firefighters and EMT’s. Currently, there are three Captains and ten Lieutenants in the department. These officers meet monthly with the Administrative Staff to analyze, update and implement the management plan of the department, as well as attend weekly training to lead their crews.

Emergency Response

Falmouth Fire-EMS Department responded to 1,637 emergency incidents in 2011. These range from structure fires to medical emergencies. Medical emergencies continue to make up 2/3 of the total incidents per year. Our 3 ambulances responded to a total of 1,022 medical emergencies in 2011.

Non-Emergency Response

Falmouth Fire-EMS provides EMS coverage at many town sporting events. An ambulance was staffed for all varsity and junior varsity home football games in 2011, as well as the cross country championships at Community Park, various lacrosse tournaments and road races, the Fall Soccer Classic, and the Maine Marathon.
Membership

Being a Firefighter or Emergency Medical Technician requires many hours of training. Falmouth Fire-EMS is proud to have a large number of individuals who have worked hard to obtain and maintain certification in both fire and EMS. The current roster includes 60 members who have completed both Firefighter Levels I and II and 74 members who have current EMS certifications. The department trains each Monday night for 2 hours to remain up to date with new technology, techniques, and information. If you would like more information about Fire-EMS membership, please come to Central Station or visit our website at: http://www.town.falmouth.me.us/fire.

EMA Annual Report

“Great People Serving a Great Town”

Falmouth Emergency Management coordinates emergency and non-emergency operations for the Town of Falmouth during large-scale emergencies and events.

Emergency Management

Falmouth Emergency Management is led by EMA Director Howard Rice, Jr. In 2011, the team worked with County and State EMA officials to update the State’s hazard mitigation plan. Falmouth EMA received a safety enhancement grant from Maine Municipal Association in 2011 to purchase road closure signs and barricades to use during emergencies.

Emergency Management Team

Falmouth Emergency Management Team consists of representatives from the following town departments: Police, Fire, EMS, Parks and Public Works, Wastewater, Finance, Community Programs, Schools, and the Town Manager’s office. Before an event such as a potential ice storm, representatives from these agencies meet to discuss preparations and potential scheduling for the upcoming storm. The group meets again during the event to monitor any issues and needs, and also meets after to develop an after-action report. Lessons learned from these after-action reports prepare the EMA team to better serve the town in the future.

Emergency Notification System

Falmouth Emergency Management operates an emergency notification system that alerts a pager, cell phone, or e-mail address about major events including, but not limited to, shelter openings and closings, major road closures, widespread flood warnings, and emergency evacuations. In the event of an emergency, information would be sent out to all subscribers of the system. To sign up for the notification system please visit the EMA website at: http://www.town.falmouth.me.us/vsubscriber.

Emergency Management Hotline

The Emergency Management Hotline, established in 2009, is used to provide any needed warnings or instructions to the public during an emergency. The hotline, (207) 699-5241, contains a message that is updated during emergencies. This line is used during weather events to update residents about power restoration and road closures and openings. It was used several times in 2011 to provide information on road closures and wide-scale power outages.
Police Department

With the new condensed format for the 2011 Town Report, I would like to first thank the residents of Falmouth for their continued support of the Police Department and the Harbor Division. With this format, I will be focusing on the highlights of the year.

Personnel

- Officer Kurt Fegan, a Sergeant in the U.S. Marine Corps Reserve, was deployed to Afghanistan for seven months. We want to thank the local community groups who along with the Police Department, sent “care packages” to Officer Fegan during his deployment.
- Lt. John Kilbride spent ten weeks at the FBI National Academy in Quantico, Virginia.
- Officers and dispatchers attended in excess of 1,500 hours of training to enhance their ability to provide quality service to the community.

Grants and Equipment

- The Department was awarded a $64,000 Interoperability Communication Grant to replace the radio consoles in our Regional Communication Center.
- The Public Safety Departments were awarded a $32,000 grant from Homeland Security for a radio voter system to enhance our police and fire radio system.
- The Department received a $3,000 Federal grant for various equipment purchases.
- Casco Bay Can awarded the Department a $1,500 grant to support increased enforcement to combat underage drinking.

Operations & Activity

- The Department participated with seven other local departments in the 3rd Annual Citizens Police Academy.
- The Department transitioned to an online accident reporting system where individuals involved in a traffic accident are able to obtain their accident reports in a timely manner.
- Continue to work with our senior citizens by providing “Elder Abuse and Scam Awareness Programs”.
- Officers responded to 24,668 Calls for Service.
- Officers issued 4,642 traffic summonses and written warnings.
- Continued focus on speed and OUI enforcement by utilizing our informational sign board and special details.
- K-9 Maxi certified in “patrol certification” which includes tracking, building searches and apprehension.
- Participated in the intern program with Southern Maine Community College by hosting two students who are majoring in criminal justice.
- Continue to provide emergency dispatch services for the Towns of Yarmouth and North Yarmouth.
Harbor Division

- Provided a variety of services, including security and emergency, to citizens using the facilities at Town Landing and Falmouth Harbor.
- 1,109 active moorings in the harbor during 2011.
- Assisted U.S. Coast Guard, City of Portland, the Town of Cumberland and the Cumberland County Sheriff’s Department with various rescues and detail operations.
- Conducted a major overhaul of our boat to ensure its longevity.
Information Systems

The mission of this department is to provide development, maintenance, training and oversight of the town’s information systems. This includes supporting users, hardware and software, GIS administration, website maintenance, phone system management, security system maintenance, Cable TV administration and the Town’s wide area network. Mike McDade is the Cable TV Station Manager and assists with information systems support.

Jen Phinney,
Information Systems Director

Highlights of the year include:

• Provided full-time computer support to the town’s 130 users, nine remote sites, and 24 network servers.
• Supported Yarmouth Fire and Police users and North Yarmouth Fire users on IMC and connectivity.
• Since the Town started to use Munis in 1992, there have been several software upgrades. We worked with Tyler Technologies to develop an analysis of our current practices along with a plan to modernize/change how we conduct business. These changes will create efficiencies by simply improving our utilization of the current software applications. The implementation plan included consulting and training.
• Installed fiber at Public Works, Central Fire, and Wastewater.
• Rebuilt and upgraded the town’s Citrix servers and print server.
• Conducted an IT RFP for managed services for the town’s server equipment.
• Changed IT managed services to WinXnet.
• Installed security system at Plummer/Motz.
• Installed wireless controller and devices at Public Safety.
• Finished negotiations with Time Warner Cable and renewed the Town’s cable franchise agreement for ten years.
• Broadcast and recorded over 95 meetings and presentations.
• Connected the new elementary school with a streaming device that allows live broadcasts of events and meetings.
• Continuous support and maintenance of the town’s website.
Community Programs

Falmouth Community Programs (FCP) is comprised of three divisions: Adult Education, Recreation, and Facilities Scheduling which are responsible for:

- Providing supplementary educational, active and passive recreational as well as social and cultural opportunities for members of our community.
- Providing community education/enrichment programming, recreational and instructional athletic opportunities.
- Scheduling all school/town facilities for community use.

All Adult Education and Recreation offerings are in the FCP seasonal brochures that are published online at [www.town.falmouth.me.us](http://www.town.falmouth.me.us) in April, August and December.

Department Accomplishments

During the past year, 514 Recreation and Adult Education programs were offered attracting 3,500 Recreation and 3,300 Adult Education participants. In addition to regular programming, the department sold over 1,600 discount movie tickets as well as discount tickets to Funtown/Splashtown, Water Country and Aquaboggan and local ski areas for a savings of over $6,000 for resident moviegoers and recreational enthusiasts.

Also in 2011, FCP provided $3000 in department scholarships and the Falmouth Education Foundation (FEF) provided an additional $2000 in FEF grant funds which provided many Falmouth children the opportunity to participate in summer programming. In addition, we are very grateful for the generous donation of $1700 in funds from the Dan Fabio Soccer Scholarship which allows us to insure that all Falmouth children who would like to play soccer have the opportunity. FCP would like to thank both the Falmouth Educational Foundation and the Fabio family for their continued generosity and support of our participants and programming.

Programming & Facility Scheduling

With the opportunity in the fall to utilize the Motz Wing and Mason Gymnasium, FCP added a variety of daytime programming including pre-school Mommy & Me Music and Movement, Laughter Yoga, and Indoor Tennis. Adult Education and Senior Programming continue to offer a variety of programs for the enrichment of Falmouth’s adult residents. Courses and offerings provide lifelong opportunities for new skills, vocational training, health and fitness, as well as social network and relationship building prospects. Program development occurs at several levels which include staff creativity, current and past student requests, instructor inquiry, and local resident expertise.

Recreation programming through FCP targets the resident youth population by providing passive and active year-round recreational opportunities. This is accomplished by developing educational and instructional athletic, arts and crafts and science programming, and also by creating opportunities for social, behavioral, and physical development as well as environmental awareness. Offering safe, educational, and fun programs that allow for self-expression and help to build self-confidence are the cornerstones of the recreation foundation.

The Town of Falmouth and the Falmouth School Department recognize that all public facilities are supported by local tax dollars and through FCP have made the facilities available to responsible community groups and individuals when not in use by the school department or town. FCP has the year-round responsibility of scheduling all school facilities and municipal park facilities as well as maintaining accurate calendars for each of those facilities. The online calendar continues to serve as a valuable community tool by displaying immediate availability for facilities.
The Parks and Public Works Department managed the following operational areas:

- Engineering and Capital Improvements
- Streets and Right of Ways
- Solid Waste, Recycling, and Transfer Station
- Parks and Public Spaces
- Fleet Maintenance

**Engineering, Capital Improvement Projects, Streets and Right-of-ways**

The Falmouth Road reconstruction project was the most notable project of the year. In addition, the Town’s annual paving program included resurfacing Fundy Road, Falmouth Road (Leighton to Winn), and other residential streets. Also, the Maine DOT administered two repaving projects on Allen Avenue Extension. The Public Works Division completed many pavement repairs as well as storm drain system repairs. For more information on the department’s operations, please visit:

http://www.town.falmouth.me.us/Pages/FalmouthME_DPW/index

**Transfer Station and Recycling**

The Transfer station continued to provide recycling services for Falmouth Residents. In July, the recycling program was modified to provide weekly curbside collection services. In addition, the recycling containers (silver bullets) were consolidated at the transfer station. Also, businesses were invited to recycle at the transfer station for the first time.

**Parks and Public Spaces**

The Parks Division continues to maintain the Town’s parks, grounds, cemeteries, and other public properties. The Town’s ‘Land Management Team’ completed their review of the Town’s ordinance on the Use of Parks and Public Spaces. The ordinance was then amended and approved by the Town Council. The most notable project for Parks was the field improvements at Community Park. This project involved new drainage infrastructure to address water/ponding issues that historically limited the use of the facilities by all user-groups. Additional improvements include the repair, repaving, and restriping of the Tennis Courts at Huston Park and at the High School.
Water Pollution Control

Except for major repairs that were required at the town’s largest sewage pumping station late in the year, 2011 was fairly uneventful. Treatment plant performance remains quite efficient as shown in the accompanying graph. Well over 95% of the conventional pollutants are removed from the waste stream. Sewage flows from the Falmouth and Cumberland collection system were also typical with an average daily flow of just under a million gallons per day. Overall, 355.1 million gallons of sewage and 336,000 gallons of septic tank waste was treated in 2011. This resulted in approximately 750 tons of sludge for offsite disposal.

Plant operations included a new initiative to optimize and evaluate nutrient removal efficiencies. This work is in anticipation of future nitrogen limits being developed for Casco Bay by state regulators. Our work involves extensive sampling and in-house analysis of various nitrogen compounds as they are biologically converted in the treatment process as well as total nitrogen levels in the final effluent. Results of this testing have shown that with proper operation the facility will convert virtually all of the influent ammonia to less toxic nitrogen compounds. By the end of the process, only about 8 parts per million of total nitrogen remains, mostly in the form of nitrate. The capability to reduce nutrient levels in the discharge was factored into the design of the 2008 upgrade. This plant design also has the side benefit of reducing aeration requirements, resulting in significant power savings.

The department’s last rate increase was in mid 2007 with the increased revenue funding the Falmouth share of debt for the plant upgrade. In 2011, there were 29 new residential and 2 new commercial property connections to the system. Future rate increases will likely continue to be more a result of necessary major capital improvements rather than operational costs although certain commodities like power and fuel have impacted the budget.

Capital needs were evident near the end of the year when a leak developed on a pipe inside the underground structure at the Mill Creek station. This site was built in 1969 and serves the Falmouth Route One commercial area and all of Cumberland. The leak threatened to flood the station which would have resulted in extensive damage to equipment and possibly a significant overflow. Repairs involved installing a new valve and bypass pumping around the station while the interior pipe repairs were completed. The town has several stations of this style and vintage that require significant upgrade or replacement as part of our renewal plans.
School Department

Superintendent’s Report

With thanks to the Falmouth community, I’m pleased to report that the One Campus environment we now have available for all students, following the opening of Falmouth Elementary School this past fall, has proven to be a bonus for many reasons. First of all, the beautiful configuration of the schools and fields is an outstanding reflection of the esteem with which this community holds education. Our youngest to oldest students can now envision their full transition as learners in this place, along with their growth from children to young adults. Second, our enrollment is up 50 students this year from last year’s projections, and the phone rings continuously from those considering a next place to live. Third, our shared staff members can easily transition from one school to another to most efficiently offer their professional services. Fourth, opportunities for student interactions across schools have been enhanced. For example, the Big Brother/Big Sister program where high school students mentor a child in need of a special friend has grown significantly now that the distance between schools is just a short walk. The campus has truly become a remarkable core facility and enjoys widespread community use.

The Falmouth Schools experienced another year of student growth and success. By a wide variety of measures, our students continue to meet and exceed learning goals and are recognized nationally for these efforts. Following Forbes and Great Schools.org naming Falmouth the “Number One City to Live and Learn” last spring, our schools continue to shine; both Newsweek and US News and World Reports named Falmouth High School in the top 500 in the country. In Maine, Falmouth was determined to be both higher performing and highly efficient by the Center for Education Policy, Applied Research, and Evaluation (CEPARE). To qualify as a higher performing school, we had to 1) perform better than the statewide average and better than predicted; 2) be helping all students perform better; and, 3) in the case of high schools, have a graduation rate above the state average. To qualify as a more efficient school, we first had to 1) meet the performance criteria (above); and, 2) have a return on spending better than the statewide average and better than predicted. It’s very important to us to be careful stewards of your investment in education in this community, so this designation is significant.

Students continue to be highly involved with the community through service; they also explore their creativity through the arts, experience interests and passions through a wide range of co-curriculars and related projects and competitions, and challenge themselves in a variety of athletic opportunities. A highlight is always the very high participation rate we have starting in the elementary schools and culminating in high school in athletics and co-curriculars. Here are just a few notable moments for our students:

Athletics:

- To date, state championships have been won by Falmouth High School boys and girls’ soccer, golf, boys’ cross country, and boys’ alpine/Nordic combined skiing teams. Spring team championships in other sports are also anticipated.
- In addition, as of this date, Falmouth High School girls’ hockey, boys’ basketball, and girls’ alpine/Nordic combined ski teams won conference championships.

Approximately 80% of all students in grades 7 through 12 participate in at least one athletic program.
Co-Curricular:

• The Falmouth Middle School Iron Twinkies won the 2012 State Jazz Festival
• The Falmouth High School One Act Play won first place in the State Drama Festival
• The Falmouth High School jazz band and chorus received scores of “outstanding” and “excellent” at the District II Jazz Festival
• Ten students received All State honors in music
• Two instrumental music students progressed to the all-Easterns
• The Falmouth High School debate team won the state championship
• The Falmouth High School Real World Design Challenge team was again selected to represent Maine at the national competition in Washington, DC
• Teams of high school students traveled to Mississippi and Guatemala for service learning projects

Elementary School:

Falmouth Elementary School opened this year as the largest elementary school in Maine, with enrollment currently nearing 900 children in grades K through 5. Co-Principals Karen Boffa and John Flaherty offer their leadership in the first year of the school’s existence. The expansion of the kindergarten program to all day has been extremely well received. Art, music, and physical education are all regular features of our students’ week, with Spanish introduced starting in grade 2. The library/media center is a key component of the literacy program as well. Chorus begins in grade 4 and instrumental music in grade 5. Health and applied technology are also part of the grade 5 experience. The technology purchased for the new school, including iPads as well as classroom projection and sound devices, has made for profound changes in the ways teachers approach instruction and in the way children work both collaboratively and with differentiated pathways.

Middle School:

Falmouth Middle School, led by Principal Sue Palfrey and Assistant Principal Rick Hogan, contracted a bit with the loss of grade 5 to the elementary school. Their current enrollment is still above projections at 525 in grades 6, 7 and 8. Besides the core subjects of English language arts, math, science, and social studies, students also continue their study of Spanish or change direction and study French. Choral and instrumental music continues to be an enhanced opportunity with small groups and jazz, while applied technology and health, art, general music, and physical education round out student experiences. New co-curricular opportunities are introduced with the Civil Rights team, Student Council, and Math Teams, to name a few, as well as travel opportunities to Quebec, Washington DC, and Harrogate, England. Service learning also intensifies as students embrace a wide variety of service venues during Discovery Week at the end of their 8th grade year.

High School:

Falmouth High School students created the largest population the high school has seen, with over 730 enrolled as of this spring. Gregg Palmer, Principal, and Jack Hardy, Assistant Principal, lead this school. Part-time Assistant Principal Jon Radtke offered key support as well. A wide variety of courses, athletics, and co-curricular opportunities distinguish this school and our students. Our students find areas of passion through expanded service learning, theater, art, music, environmental causes, student publications, civil rights, speech and debate, video production, and science/technology/engineering activities in addition to a wide range of fall, winter and spring sports. A new program begins in the fall, which encourages students interested in one of the areas of science, technology, engineering and/or math (STEM) to seek a special Falmouth High School diploma endorsement by 1) successfully completing several advanced electives, 2) earning extended learning opportunity hours through co-curricular participation in STEM areas, 3) completing an internship in a STEM field, and 4) focusing their senior project in this area as well. Diploma endorsements in the visual and performing arts as well as in global citizenship are also being explored. This year’s Class of 2012 will graduate on June 10, with the ceremony at Merrill Auditorium.
Finally, another goal of the district through the construction of the new school is to become as sustainable and energy efficient a campus as possible. It is anticipated that a Silver LEEDS designation will soon be awarded to Falmouth Elementary School. Also, earlier this spring, eco-Maine awarded the Falmouth Elementary School Building Committee their Community Eco-Excellence Award for 2012 for their outstanding contribution to ecological preservation. With the addition of a second wood chip boiler to be constructed this summer behind the Middle School, the entire campus will soon be primarily heated using a renewable energy source from the Maine woods industry.

There is much to be proud of in the Falmouth Schools. The community’s high priority of educational excellence is a significant and greatly appreciated factor.

School Board 2011-2012

Back Row: Andrew Kinley, Analiese Larson, Christopher Murry, Jr., Student Representative Evan Eklund
Front Row: Rachel Reed, David Snow, Lucy Tucker, Jan Andrews, Superintendent Barbara Powers
Absent at the time of photo: Student Representative Molly Ryan
Falmouth Memorial Library

Mission
To enrich the community by providing resources and services that foster a love of reading and inspire imagination, curiosity and an open exchange of ideas and information.

Milestones
- Library Director Lynda Sudlow retired on 12/30/2011 after 16 years of service.
- At the Library’s Annual Meeting October 3, 2011, the John J. Russell Award was presented to Erin I. Cadigan, Cristen L. Dilworth, Stacey E. Healey, and Julie D. Rabinowitz in recognition of community leadership that fosters civic education and participation. Also at the Annual Meeting, Chantal Walker received the Theodore Johnson Award for outstanding service and dedication to the Falmouth Memorial Library, and Desmond Molloy was honored with the Helen G. Knight Award in recognition of exceptional volunteer service to the Library.

Services & Programs
- Resources: Hardcover Books • Paperbacks • Audio Books • Periodicals • DVDs • eBooks • Thousands of full-text searchable & reliable databases • Ancestry.com • Readers’ advisory • Reference services • Readers Blog • Online inter-active catalog • Helpful web site with links to local & global resources. Reference service • Internet & WiFi Access • Weekly story times for babies & preschoolers
- Ongoing Services: Collection development • Readers’ advisory service • Internet & WiFi • Story times for babies and preschoolers • Community Bulletin Board • A Common Yarn for all ages to come together to knit and chat • Monthly book discussion groups • Interlibrary loan service • Community meeting space • Outreach to the house-bound • Art shows & Exhibits • “The Flukes” ukulele group.
- Special Programs: Artist Trading Card workshops • Resume writing • Stories & crafts • Tax forms • Beauty & the Books • Holiday Revels • LunchBox Friends with author visits • Summer Reading Program • Book sales • Library Sundae • Wii Gaming Saturdays • 4H Club programs • Partnering with the Cooperative Extension for workshops • Partnering with Falmouth Community Programs for workshop space and exhibits.

By the Numbers: FY2010-2011 Statistics
- 146,561 books & magazines borrowed
- 48,311 DVDs, CDs, Audio Books borrowed (including 1411 downloadable) • 194,872 total items borrowed
- 135,575 visitors
- 693 new members
- 8,922 total members
- 53,736 items in our collection
- 2,632 hours of volunteer time donated
- 8,042 people used our library’s internet computers
- 5,933 adults & children participated in library events
- 921 groups used our community meeting room
- Untold numbers used our WiFi connection

Library News in 2012
The Board of Trustees has appointed Andrea Jackson-Darling as the next Library Director, effective on June 1, 2012. Congratulations, Andi!

We have a new logo and website! Check out our new look at: www.falmouthmemoriallibrary.org
Citizen of the Year:
Stanley T. Bennett II

The Town of Falmouth dedicates its 2011 Annual Report to Stanley T. Bennett II. On June 22, 2011, Stan was posthumously recognized as the Citizen of the Year at the annual municipal banquet. The award was accepted on Stan’s behalf by almost 20 members of his family.

Born in Portland, Stan resided in Falmouth for many years where he was actively involved in the community, including serving as a member of the Planning Board. He also worked with the Boys and Girls Clubs of Southern Maine, The Friends of Casco Bay, the Gulf of Maine Research Institute, and the Tidewater Farm Project. Stan became president of the family business, Oakhurst Dairy, in 1983.

Service and Recognition

The Town of Falmouth has many dedicated employees. We are pleased to recognize the following individuals for their hard work and commitment to the town.

In 2011:

- 15 Years: Jeff Mason
- 10 Years: Brian Doyle
- 5 Years: Justin Brown, Kevin Conger, Randy Davis, Pamela Given, Kate Harris, Lee Hodgins, Wendy Mitchell, Ellen Planer, Nathan Poore, Michael Susbury